

PERIODIC DISCLOSURES
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

Registration No. 141 and Date of Registration with the IRDA-11th December 2008
 CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March, 31st 2022

Date: 31st March, 2022

a. Specify whether In-house Claim Settlement or Services rendered by TPA -

Name of the TPA (If services rendered by TPA) - **Mediassist TPA**

Validity of agreement with the TPA: **from 27/06/2021 to 24/06/2024**

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	4491	42	0
Number of lives serviced	6005	5811	0

Note: Number of Policies and lives serviced does not include the count where insurer is follower

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

Name of the State	Name of the Districts
Geographical area wise data Attached-Annexure A	

d. Data of number of claims processed:

i.	Outstanding number of claims at the beginning of the year	29
ii.	Number of claims received during the year	636
iii.	Number of claims paid during the year (specify % also in brackets)	358 (58%)
iv.	Number of claims repudiated during the year (specify % also in brackets)	261(42%)
v.	Number of claims outstanding at the end of the year	46

Note: Number of Claims does not include the count where insurer is follower

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	65%	73%	62%	50%
2	Within 1-2 hours	26%	23%	34%	41%
3	Within 2-6 hours	9%	1%	4%	9%
4	Within 6-12 hours	0%	0%	0.00%	0.00%
5	Within 12-24 hours	0%	0%	0.00%	0.00%
6	>24 hours	0%	3%	0.00%	0.00%
	Total	100%	100%	100.00%	100.00%

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment / repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Within 1 month	152	96.82%	172	98.29%	0	0	324	97.59%
Between 1-3 months	4	2.55%	3	1.71%	0	0	7	2.11%
Between 3 to 6 months	1	0.64%	0	0.00%	0	0	1	0.30%
More than 6 months	0	0.00%	0	0.00%	0	0	0	0.00%
Total	157	100.00%	175	100.00%	0	0	332	100.00%

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Number of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	15
3	Grievances resolved during the year	15
4	Grievances outstanding at the end of the year	0

Refer Health TPA Regulations , as amended from time to time

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Regulation No. 141 and Date of Registration with the IRDA - 11th December 2009			
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED			
CIN No. U66030MH2007PLC173129			
Date: 31st March, 2022			
Information as at March, 31st 2022			
Medi Assist Insurance TPA Private Limited:			
State	District	Total	TPA
Andhra Pradesh	Adilabad	1	Mediasist TPA
	Amalapuram	1	Mediasist TPA
	Anakapalli	1	Mediasist TPA
	Anantapur	20	Mediasist TPA
	Ananthapur	2	Mediasist TPA
	Anaparthi	1	Mediasist TPA
	Armoor	2	Mediasist TPA
	Bhimavaram	6	Mediasist TPA
	Chilakaluripet	2	Mediasist TPA
	Chilukaluripet	1	Mediasist TPA
	Chimakurthi	1	Mediasist TPA
	Chittoor	6	Mediasist TPA
	Cuddapah	2	Mediasist TPA
	Darsi	3	Mediasist TPA
	Godavari East	1	Mediasist TPA
	Godavari West	2	Mediasist TPA
	Gudur	1	Mediasist TPA
	Guntur	93	Mediasist TPA
	Hydrabad	1	Mediasist TPA
	Jangamreddygudem	1	Mediasist TPA
	Karimnagar	28	Mediasist TPA
	Kadapa	1	Mediasist TPA
	Kakinada	17	Mediasist TPA
	Kavali	2	Mediasist TPA
	Krishna	3	Mediasist TPA
	Kurthi	36	Mediasist TPA
	Machilipatnam	2	Mediasist TPA
	Machilipatnam	1	Mediasist TPA
	Maddur	2	Mediasist TPA
	Mandavada	1	Mediasist TPA
	Nandipati	1	Mediasist TPA
	Nandigama	1	Mediasist TPA
	Nandyal	8	Mediasist TPA
	Narasimhapeta	3	Mediasist TPA
	Nellore	31	Mediasist TPA
	Nimral	1	Mediasist TPA
	Ongole	31	Mediasist TPA
	Pakhalam	5	Mediasist TPA
	PRODDATUR	10	Mediasist TPA
	Rajahmundry	20	Mediasist TPA
	Rajahmundry	1	Mediasist TPA
	Srikalahasti	11	Mediasist TPA
	Suryapet	2	Mediasist TPA
	Tadipatri	1	Mediasist TPA
	Tandur	5	Mediasist TPA
	Tenali	3	Mediasist TPA
	Tingali	41	Mediasist TPA
	Tuni	1	Mediasist TPA
	Vijayawada	76	Mediasist TPA
	Vishakhapatnam	67	Mediasist TPA
	Vishakhapatnam	3	Mediasist TPA
	Vizianagaram	8	Mediasist TPA
	West Godavari	12	Mediasist TPA
Andhra Pradesh Total		583	Mediasist TPA
Assam	Dibrugarh	5	Mediasist TPA
	Guwahati	22	Mediasist TPA
	Jorhat	3	Mediasist TPA
	Lakhimpur	1	Mediasist TPA
	Nulbari	1	Mediasist TPA
	Sivasagar	1	Mediasist TPA
	Tiruchir	2	Mediasist TPA
	Tirupur	1	Mediasist TPA
	Tinsukia	3	Mediasist TPA
	Tinsukia	39	Mediasist TPA
Assam Total		89	Mediasist TPA
Bihar	Bagmati	5	Mediasist TPA
	Bhagalpur	2	Mediasist TPA
	Bhagalpur	1	Mediasist TPA
	Darbhanga	1	Mediasist TPA
	East Champaran	1	Mediasist TPA
Chhattisgarh	Gaya	2	Mediasist TPA
	Katihar	2	Mediasist TPA
	Madhubani	1	Mediasist TPA
	Munger	1	Mediasist TPA
	Muzaffarpur	9	Mediasist TPA
	Patna	81	Mediasist TPA
	Patna	1	Mediasist TPA
	Sahebpur	2	Mediasist TPA
	Sitamarhi	1	Mediasist TPA
	Vishnupur	3	Mediasist TPA
Bihar Total		117	Mediasist TPA
Chhattisgarh	Amkhar	1	Mediasist TPA
	Bilaspur	9	Mediasist TPA
	Bilaspur	11	Mediasist TPA
	Chhattisgarh	1	Mediasist TPA
	Durg	2	Mediasist TPA
	Rourkela	4	Mediasist TPA
	Mahamand	1	Mediasist TPA
	Bilaspur	4	Mediasist TPA
	Bilaspur	30	Mediasist TPA
	Bilaspur	63	Mediasist TPA
Chhattisgarh Total		133	Mediasist TPA
Dadra and Nagar Haveli		3	Mediasist TPA
Dadra and Nagar Haveli Total		3	Mediasist TPA
Delhi	Delhi	6	Mediasist TPA
	Narela	1	Mediasist TPA
	New Delhi	256	Mediasist TPA
	Rajkot	2	Mediasist TPA
	Delhi Total	267	Mediasist TPA
Goa	Chicalim	1	Mediasist TPA
	Goa	4	Mediasist TPA
	Margao	1	Mediasist TPA
	Margao	5	Mediasist TPA
	Panaji	3	Mediasist TPA
	Panaji	1	Mediasist TPA
	PONDA	3	Mediasist TPA
	Tiswadi	1	Mediasist TPA
	Vasco	1	Mediasist TPA
	Goa Total	20	Mediasist TPA
Gujarat	Adipur	2	Mediasist TPA
	Ahmedabad	193	Mediasist TPA
	Anand	10	Mediasist TPA
	Anjar	1	Mediasist TPA
	Ankleshwar	18	Mediasist TPA
	Banjar	2	Mediasist TPA
	Bardi	1	Mediasist TPA
	Bharuch	2	Mediasist TPA
	Bharuch	25	Mediasist TPA
	Bhavnagar	6	Mediasist TPA
Haryana	Bhi	5	Mediasist TPA
	Bokli	1	Mediasist TPA
	Bonad	1	Mediasist TPA
	Chile	1	Mediasist TPA
	Chuhar	1	Mediasist TPA
	Dattari	1	Mediasist TPA
	Gandhinagar	9	Mediasist TPA
	Gandhinagar	2	Mediasist TPA
	Godhra	1	Mediasist TPA
	Godhra	2	Mediasist TPA
Himachal Pradesh	Himachal Pradesh	4	Mediasist TPA
	Idar	1	Mediasist TPA
	Jamshaur	1	Mediasist TPA
	Jamshaur	10	Mediasist TPA
	Jamshaur	1	Mediasist TPA
	Kadi	9	Mediasist TPA
	Kadi	4	Mediasist TPA
	Kanpur	1	Mediasist TPA
	Kutch	3	Mediasist TPA
	Maharaj	1	Mediasist TPA
Maharashtra	Maharashtra	10	Mediasist TPA
	Modasa	1	Mediasist TPA
	Morbi	1	Mediasist TPA
	Mundra	3	Mediasist TPA
	Nasik	8	Mediasist TPA
	Nasik	1	Mediasist TPA
	Nasik	4	Mediasist TPA
	Palda	1	Mediasist TPA
	Palampur	3	Mediasist TPA
	Patli	2	Mediasist TPA
Madhya Pradesh	Rajkot	14	Mediasist TPA
	Sanand	2	Mediasist TPA
	Satpura	1	Mediasist TPA
	Shivaj	1	Mediasist TPA
	Turai	88	Mediasist TPA
	Vadodra	123	Mediasist TPA
	Vadodra	2	Mediasist TPA
	Vapi	9	Mediasist TPA
	Vasari	4	Mediasist TPA
	Vapi	1	Mediasist TPA
Gujarat Total		601	Mediasist TPA
Haryana	Ambala	12	Mediasist TPA
	Ambala City	5	Mediasist TPA
	Bahadurgarh	4	Mediasist TPA
	BALLABHGARH	5	Mediasist TPA
	Bawal	1	Mediasist TPA
	Bhawan	4	Mediasist TPA
	Chandigarh	2	Mediasist TPA
	Chandigarh	15	Mediasist TPA
	Faridabad	57	Mediasist TPA
	Faridabad	1	Mediasist TPA
Haryana	Gurgaon	10	Mediasist TPA
	Hisar	21	Mediasist TPA
	Hissar	1	Mediasist TPA
	Jagadhri	3	Mediasist TPA
	Jhajjar	4	Mediasist TPA
	Jind	4	Mediasist TPA
	Kaithal	1	Mediasist TPA
	Kalka	1	Mediasist TPA
	Karnal	21	Mediasist TPA
	Kurukshetra	6	Mediasist TPA
Haryana	Kurukshetra	2	Mediasist TPA
	Kurukshetra	13	Mediasist TPA

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Registration No. 141 and Date of Registration with the IRDA-11th December 2008

CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March,31st 2022

Date: 31st March, 2022

	Lakanpur	1	Mediassist TPA
	Lucknow	41	Mediassist TPA
	Mathura	6	Mediassist TPA
	Mau	1	Mediassist TPA
	Meerut	20	Mediassist TPA
	Mirzapur	1	Mediassist TPA
	Moradabad	10	Mediassist TPA
	Muzaffarnagar	5	Mediassist TPA
	Noida	38	Mediassist TPA
	Raebareli	1	Mediassist TPA
	Rampur	1	Mediassist TPA
	Saharanpur	5	Mediassist TPA
	Shahjahanpur	1	Mediassist TPA
	Shamli	1	Mediassist TPA
	Sikandrabad	1	Mediassist TPA
	Sitapur	1	Mediassist TPA
	Sonebhadra	2	Mediassist TPA
	Thakurganj	1	Mediassist TPA
	Unnao	1	Mediassist TPA
	Varanasi	41	Mediassist TPA
	Vrindavan	1	Mediassist TPA
Uttar Pradesh Total		375	Mediassist TPA
Uttarakhand	Almora	1	Mediassist TPA
	Dehradun	12	Mediassist TPA
	Haldwani	12	Mediassist TPA
	Haridwar	2	Mediassist TPA
	Kashipur	3	Mediassist TPA
	Khatima	2	Mediassist TPA
	Kotdwara	1	Mediassist TPA
	Ramnagar	1	Mediassist TPA
	Roorkee	4	Mediassist TPA
	Rudrapur	7	Mediassist TPA
	UDHAM SINGH NAGAR	1	Mediassist TPA
Uttarakhand Total		46	Mediassist TPA
West Bengal	24 Parganas	1	Mediassist TPA
	Alipurduar	1	Mediassist TPA
	Arambag	2	Mediassist TPA
	Asansol	7	Mediassist TPA
	Bally	1	Mediassist TPA
	Bandel	1	Mediassist TPA
	Bankura	9	Mediassist TPA
	BARASAT	4	Mediassist TPA
	Bardhaman	2	Mediassist TPA
	BARRACKPORE	5	Mediassist TPA
	BARUIPUR	1	Mediassist TPA
	Berhampore	2	Mediassist TPA
	Birbhum	1	Mediassist TPA
	Bolpur	3	Mediassist TPA
	Budge	1	Mediassist TPA
	Burdwan	19	Mediassist TPA
	Chinsurah	1	Mediassist TPA
	Cooch Behar	2	Mediassist TPA
	Dankuni	2	Mediassist TPA
	DURGAPUR	14	Mediassist TPA
	HABRA	2	Mediassist TPA
	Haldia	5	Mediassist TPA
	Hooghly	17	Mediassist TPA
	Howrah	18	Mediassist TPA
	Jalpaiguri	2	Mediassist TPA
	Kalyani	3	Mediassist TPA
	Kharagpur	1	Mediassist TPA
	Kolkata	157	Mediassist TPA
	Konnagar	2	Mediassist TPA
	Krishnanagar	1	Mediassist TPA
	Madhyamgram	2	Mediassist TPA
	Malda	4	Mediassist TPA
	Medinipur	2	Mediassist TPA
	Midnapore	4	Mediassist TPA
	Murshidabad	6	Mediassist TPA
	Nadia	3	Mediassist TPA
	NAIHATI	2	Mediassist TPA
	North 24 Parganas	1	Mediassist TPA
	Paschim Medinipur	9	Mediassist TPA
	PURBA MEDINIPUR	7	Mediassist TPA
	Purulia	1	Mediassist TPA
	Ranaghat	1	Mediassist TPA
	Raniganj	1	Mediassist TPA
	Raniganj (Burdwan)	1	Mediassist TPA
	Serampur	2	Mediassist TPA
	Siliguri	29	Mediassist TPA
	South 24 Parganas	3	Mediassist TPA
	Suri	1	Mediassist TPA
	TAMLUK	3	Mediassist TPA
	Uluberia	2	Mediassist TPA
	Uttar Dinajpur	1	Mediassist TPA
West Bengal Total		372	Mediassist TPA
Grand Total		8095	Mediassist TPA

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Registration No. 141 and Date of Registration with the IRDA-11th December 2008
 CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March, 31st 2022

Date: 31st March, 2022

a. Specify whether In-house Claim Settlement or Services rendered by TPA -

Name of the TPA (If services rendered by TPA) - **Paramount TPA**

Validity of agreement with the TPA: **from 02/07/2021 to 01/07/2024**

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	1	17	0
Number of lives serviced	1	3766	0

Note: Number of Policies and lives serviced does not include the count where insurer is follower

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

Name of the State	Name of the Districts
Geographical area wise data Attached-Annexure B	

d. Data of number of claims processed:

i.	Outstanding number of claims at the beginning of the year	0
ii.	Number of claims received during the year	181
iii.	Number of claims paid during the year (specify % also in brackets)	147(91%)
iv.	Number of claims repudiated during the year (specify % also in brackets)	14(9%)
v.	Number of claims outstanding at the end of the year	20

Note: Number of Claims does not include the count where insurer is follower

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	0	0	72%	81%
2	Within 1-2 hours	0	0	22%	11%
3	Within 2-6 hours	0	0	6%	9%
4	Within 6-12 hours	0	0	0%	0%
5	Within 12-24 hours	0	0	0%	0%
6	>24 hours	0	0	0%	0%
	Total	0	0	100%	100%

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment / repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Within 1 month	0	0	155	98.73%	0	0	155	98.73%
Between 1-3 months	0	0	1	0.64%	0	0	1	0.64%
Between 3 to 6 months	0	0	1	0.64%	0	0	1	0.64%
More than 6 months	0	0	0	0.00%	0	0	0	0.00%
Total	0	0	157	100.00%	0	0	157	100.00%

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Number of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	0
3	Grievances resolved during the year	0
4	Grievances outstanding at the end of the year	0

Refer Health TPA Regulations , as amended from time to time

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FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED			
Registration No. 11 and Date of Registration with the IRDA - 11th December 2009			
CIN No. U66030MH2007PLC173129			
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED			
Date: 31st March, 2022			
Information as at March, 31st 2022			
Medi Assist Insurance TPA Private Limited:			
State	City	Count	TPA
Andaman And Nicobar	Total	1	Paramount TPA
	Port Blair	1	Paramount TPA
Andhra Pradesh	Total	476	Paramount TPA
	Amalapuram	2	Paramount TPA
	Ashtapuri	12	Paramount TPA
	Bhimavaram	7	Paramount TPA
	Chikakurupet	1	Paramount TPA
	Chilukuri	6	Paramount TPA
	East Godavari	5	Paramount TPA
	Eluru	5	Paramount TPA
	Guntur	74	Paramount TPA
	Kadapa	13	Paramount TPA
	Kakinada	13	Paramount TPA
	Komanduri	1	Paramount TPA
	Krishna	6	Paramount TPA
	Kumbot	23	Paramount TPA
	Machilipatnam	3	Paramount TPA
	Madanapalle	3	Paramount TPA
	Nandipati	5	Paramount TPA
	Nellore	33	Paramount TPA
	Ongole	24	Paramount TPA
	Prokum	3	Paramount TPA
	Proddatur	12	Paramount TPA
	Rajahmundry	21	Paramount TPA
	Srikakulam	9	Paramount TPA
	Tirupati	18	Paramount TPA
	Vijayawada	66	Paramount TPA
	Vishakhapatnam	62	Paramount TPA
	Vizianagaram	14	Paramount TPA
	West Godavari	15	Paramount TPA
Assam	Total	58	Paramount TPA
	Dibrugarh	12	Paramount TPA
	Gowahati	32	Paramount TPA
	Jorhat	5	Paramount TPA
	Kamrup	1	Paramount TPA
	Lakhimpur	1	Paramount TPA
	Silchar	1	Paramount TPA
	Tezpur	1	Paramount TPA
	Tinsukia	5	Paramount TPA
	Total	133	Paramount TPA
Bihar	Araria	1	Paramount TPA
	Berhampur	1	Paramount TPA
	Bhagalpur	8	Paramount TPA
	Bhagatpur	3	Paramount TPA
	Bhujpur	1	Paramount TPA
	Chapra	2	Paramount TPA
	Chhapra	1	Paramount TPA
	Darbhanga	5	Paramount TPA
	East Champaran	2	Paramount TPA
	Gaya	3	Paramount TPA
	Hajipur	2	Paramount TPA
	Jamui	1	Paramount TPA
	Kaimur	1	Paramount TPA
	Katihar	2	Paramount TPA
	Khagaria	1	Paramount TPA
	Machhapur	1	Paramount TPA
	Madhubani	1	Paramount TPA
	Muzaffarpur	11	Paramount TPA
	Patna	79	Paramount TPA
	Purnea	3	Paramount TPA
	Rohas	1	Paramount TPA
	Saran	1	Paramount TPA
	Samastipur	1	Paramount TPA
	Siwan	1	Paramount TPA
	Varanasi	1	Paramount TPA
	Total	78	Paramount TPA
	Ambedkar	3	Paramount TPA
	Bhilai	8	Paramount TPA
	Bilaspur	18	Paramount TPA
	Bhubaneswar	4	Paramount TPA
	Burg	2	Paramount TPA
	Cuttack	3	Paramount TPA
	Rajnagar-1	4	Paramount TPA
	Rajnagar	35	Paramount TPA
	Rajnagar-2	1	Paramount TPA
Dadra And Nagar Haveli	Total	1	Paramount TPA
	Dadra & Nagar Haveli	1	Paramount TPA
Daman And Diu	Total	6	Paramount TPA
	Daman	1	Paramount TPA
Delhi	Delhi	5	Paramount TPA
	Delhi	86	Paramount TPA
	New Delhi	218	Paramount TPA
Goa	Total	23	Paramount TPA
	Bentley	2	Paramount TPA
	Goa	1	Paramount TPA
	Madgaon	2	Paramount TPA
	Margao	2	Paramount TPA
Gujarat	Margao	5	Paramount TPA
	Patil	5	Paramount TPA
	Panaji	1	Paramount TPA
	Ponda	3	Paramount TPA
	Vasco Da Gama	2	Paramount TPA
	Total	887	Paramount TPA
	Ahmedabad	309	Paramount TPA
	Anand	14	Paramount TPA
	Anjar	4	Paramount TPA
	Ashoknagar	14	Paramount TPA
	Bharuch	26	Paramount TPA
	Bhavnagar	14	Paramount TPA
	Bhilai	1	Paramount TPA
	Bhuj	4	Paramount TPA
	Btard	2	Paramount TPA
	Chhota Udaipur	1	Paramount TPA
	Chhatis	1	Paramount TPA
	Dahod	1	Paramount TPA
	Deda	1	Paramount TPA
	Dholka	1	Paramount TPA
	Gandhinagar	5	Paramount TPA
	Gandhinagar	17	Paramount TPA
	Godhra	2	Paramount TPA
	Gondal	1	Paramount TPA
	Himmatnagar	7	Paramount TPA
	Jamnagar	11	Paramount TPA
	Jodhpur	4	Paramount TPA
	Kachchh	9	Paramount TPA
	Kadi	6	Paramount TPA
	Katol	6	Paramount TPA
	Khamhat	1	Paramount TPA
	Kheda	1	Paramount TPA
	Kodinar	1	Paramount TPA
	Mandla	3	Paramount TPA
	Mansa	1	Paramount TPA
	Mehsana	16	Paramount TPA
	Modasa	2	Paramount TPA
	Morbi	2	Paramount TPA
	Nadiad	8	Paramount TPA
	Nandari	4	Paramount TPA
	Padra	4	Paramount TPA
	Palanpur	7	Paramount TPA
	Palitana	1	Paramount TPA
	Panchmahal	2	Paramount TPA
	Poran	1	Paramount TPA
	Rajkot	27	Paramount TPA
	Sabarkantha	1	Paramount TPA
	Sankar	3	Paramount TPA
	Siddhpur	1	Paramount TPA
	Surendranagar	2	Paramount TPA
	Vadodra	184	Paramount TPA
	Valsad	3	Paramount TPA
	Vapi	12	Paramount TPA
	Vervaval	5	Paramount TPA
	Vinodgar	1	Paramount TPA
	Viyas	1	Paramount TPA
Haryana	Total	371	Paramount TPA
	Ambala	22	Paramount TPA
	Ambala Cantt	6	Paramount TPA
	Bahadurgarh	4	Paramount TPA
	Ballabgarh	4	Paramount TPA
	Bhiwani	6	Paramount TPA
	Faridabad	66	Paramount TPA
	Fatehabad	3	Paramount TPA
	Gurgaon	2	Paramount TPA
	Gurgaon	71	Paramount TPA
	Hissar	20	Paramount TPA
	Jagadhari	7	Paramount TPA
	Jhajjar	4	Paramount TPA
	Jind	5	Paramount TPA
	Kaithal	3	Paramount TPA
	Karnal	25	Paramount TPA
	Kosli	12	Paramount TPA
	Mahendragarh	2	Paramount TPA
	Narnaul	4	Paramount TPA
	Patiala	10	Paramount TPA
	Panchkula	11	Paramount TPA
	Parities	28	Paramount TPA
	Rewari	17	Paramount TPA
	Rohini	11	Paramount TPA
	Sonapat	7	Paramount TPA
	Sonepat	14	Paramount TPA
	Sonapat	12	Paramount TPA
Himachal Pradesh	Total	18	Paramount TPA
	Baddi	2	Paramount TPA
	Himachal Pradesh	2	Paramount TPA
	Kangra	3	Paramount TPA
	Kullu	2	Paramount TPA
	Nabha	2	Paramount TPA
	Paranagoo	1	Paramount TPA
	Solan	5	Paramount TPA
	Una	1	Paramount TPA
Jammu & Kashmir	Total	32	Paramount TPA

Annexure B

PERIODIC DISCLOSURES
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED
Registration No. 141 and Date of Registration with the IRDA-11th December 2008
CIN No. U66030MH2007PLC173129
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March,31st 2022

Date: 31st March, 2022

	Patancheru	1	Paramount TPA
	Ranga Reddy	8	Paramount TPA
	Sangareddy	11	Paramount TPA
	Secunderabad	44	Paramount TPA
	Siddipet	4	Paramount TPA
	Vikarabad	1	Paramount TPA
	Warangal	30	Paramount TPA
Tripura	Total	1	Paramount TPA
	Agarthala	1	Paramount TPA
Uttar Pradesh	Total	472	Paramount TPA
	Agra	24	Paramount TPA
	Akbarpur	1	Paramount TPA
	Aligarh	8	Paramount TPA
	Allahabad	19	Paramount TPA
	Amroha	2	Paramount TPA
	Auraiya	1	Paramount TPA
	Ayodhya	1	Paramount TPA
	Azamgarh	3	Paramount TPA
	Bagpat	4	Paramount TPA
	Balia	1	Paramount TPA
	Banda	1	Paramount TPA
	Barabanki	2	Paramount TPA
	Bareilly	29	Paramount TPA
	Basti	1	Paramount TPA
	Bhadohi	4	Paramount TPA
	Bulandshar	6	Paramount TPA
	Chandauli	1	Paramount TPA
	Dadri	3	Paramount TPA
	Deoria	2	Paramount TPA
	Dhampur	1	Paramount TPA
	Etawah	1	Paramount TPA
	Faizabad	2	Paramount TPA
	Farrukhabad	1	Paramount TPA
	Fatehpur	2	Paramount TPA
	Ferozabad	3	Paramount TPA
	Gajraula	1	Paramount TPA
	Gautam Buddha Nagar	1	Paramount TPA
	Gazipur	1	Paramount TPA
	Ghaziabad	66	Paramount TPA
	Gonda	1	Paramount TPA
	Gorakhpur	10	Paramount TPA
	Greater Noida	12	Paramount TPA
	Hamirpur	1	Paramount TPA
	Hapur	1	Paramount TPA
	Jhansi	6	Paramount TPA
	Kanpur	42	Paramount TPA
	Kaushambi	2	Paramount TPA
	Lucknow	64	Paramount TPA
	Maharajganj	1	Paramount TPA
	Mathura	10	Paramount TPA
	Maunath Bhanjan	2	Paramount TPA
	Meerut	24	Paramount TPA
	Mirzapur	3	Paramount TPA
	Moradabad	10	Paramount TPA
	Muzaffar Nagar	7	Paramount TPA
	Noida	34	Paramount TPA
	Pilibhit	2	Paramount TPA
	Pratapgarh	1	Paramount TPA
	Raibareli	2	Paramount TPA
	Rampur	1	Paramount TPA
	Saharanpur	4	Paramount TPA
	Sant Ravidas Nagar	1	Paramount TPA
	Shamli	1	Paramount TPA
	Sikandrabad	2	Paramount TPA
	Sitapur	1	Paramount TPA
	Sonbhadra	1	Paramount TPA
	Unnao	1	Paramount TPA
	Varanasi	33	Paramount TPA
Uttarakhand	Total	78	Paramount TPA
	Almora	1	Paramount TPA
	Dadri	1	Paramount TPA
	Dehradun	20	Paramount TPA
	Haldwani	15	Paramount TPA
	Haridwar	9	Paramount TPA
	Kashipur	9	Paramount TPA
	Kotdwara	1	Paramount TPA
	Roorkee	4	Paramount TPA
	Rudrapur	12	Paramount TPA
	Udham Singh Nagar	6	Paramount TPA
West Bengal	Total	376	Paramount TPA
	24 Paraganas	13	Paramount TPA
	Asansol	9	Paramount TPA
	Bankura	7	Paramount TPA
	Berhampore	4	Paramount TPA
	Birbhum	6	Paramount TPA
	Burdwan	15	Paramount TPA
	Coochbehra	3	Paramount TPA
	Darjeeling	1	Paramount TPA
	Durgapur	15	Paramount TPA
	Haldia	4	Paramount TPA
	Hoogly	23	Paramount TPA
	Howrah	13	Paramount TPA
	Jalpaiguri	2	Paramount TPA
	Kalyani	1	Paramount TPA
	Kharagpur	2	Paramount TPA
	Kolkata	194	Paramount TPA
	Malda	4	Paramount TPA
	Medinipur	10	Paramount TPA
	Midnapur	8	Paramount TPA
	Murshidabad	5	Paramount TPA
	Nadia	9	Paramount TPA
	Paschim Medinipur	6	Paramount TPA
	Purulia	1	Paramount TPA
	Raiganj	1	Paramount TPA
	Raniganj	1	Paramount TPA
	Siliguri	16	Paramount TPA
	Tamluk	3	Paramount TPA
Grand Total	Grand Total	9014	Paramount TPA

PERIODIC DISCLOSURES
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

Registration No. 141 and Date of Registration with the IRDA-11th December 2008
 CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March, 31st 2022

Date: 31st March, 2022

a. Specify whether In-house Claim Settlement or Services rendered by TPA -

Name of the TPA (If services rendered by TPA) - In House

Validity of agreement with the TPA:

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	23	1	0
Number of lives serviced	23	7	0

Note: Number of Policies and lives serviced does not include the count where insurer is follower

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

Name of the State	Name of the Districts

d. Data of number of claims processed:

i.	Outstanding number of claims at the beginning of the year	0
ii.	Number of claims received during the year	4
iii.	Number of claims paid during the year (specify % also in brackets)	4(100%)
iv.	Number of claims repudiated during the year (specify % also in brackets)	0
v.	Number of claims outstanding at the end of the year	0

Note: Number of Claims does not include the count where insurer is follower

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	0%	0%	0%	0%
2	Within 1-2 hours	0%	0%	0%	0%
3	Within 2-6 hours	0%	0%	0%	0%
4	Within 6-12 hours	0%	0%	0%	0%
5	Within 12-24 hours	0%	0%	0%	0%
6	>24 hours	0%	0%	0%	0%
	Total	0%	0%	0%	0%

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment / repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Within 1 month	0	0%	0	0%	0	0%	0	0%
Between 1-3 months	0	0%	0	0%	0	0%	0	0%
Between 3 to 6 months	0	0%	0	0%	0	0%	0	0%
More than 6 months	0	0%	0	0%	0	0%	0	0%
Total	0	0%	0	0%	0	0%	0	0%

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Number of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	0
3	Grievances resolved during the year	0
4	Grievances outstanding at the end of the year	0

Refer Health TPA Regulations , as amended from time to time